Fines and Fees Policy

KPL does not charge fines for overdue library materials. However, patrons are expected to return materials by their due date to ensure that all library users have equitable access to materials. Materials are considered overdue if not received by the date due. Museum and attraction pass fees are determined by the Friends of the Library and will not incur a fine. Fees will be determined as deemed appropriate.

Notices and Billing: Circulation staff can set up email or text alerts for due date reminders (3 days prior). Patrons will receive a courtesy reminder notice when items are 7 days overdue. Reminder notices are available via phone, email, and/or text messages. It is the responsibility of the card holder to keep account information current. Failure to receive phone, e-mail and/or text notifications does not absolve the library card holder from any fees accrued on their account. Materials returned in the book drop when the library is not open are considered to have been returned on the last open day of the library.

Patrons who have overdue items may not check out more materials until the items are renewed or returned. Items owned by this library may be renewed twice unless they are more than seven days overdue or are requested by another patron. Items from other libraries are subject to the owning library's renewal limits.

Any materials 14 days or more overdue will be deemed lost and the patron will be billed for full replacement cost. If items are returned in damaged conditions that require them to be repaired or replaced, repair costs and/or replacement costs are the responsibility of the patron. The fee for a lost or damaged item shall be equal to the cost of the item. There are certain terms under which a patron may purchase a replacement for a lost or damaged item, but it is especially important to first speak with library staff about the criteria that must be met. Damaged/Lost materials for other libraries can be paid with cash or check payable to the owning library. Patrons who have lost or damaged items on their accounts cannot check out additional items. Fees can be paid by cash or check. A $20.00 fee will be applied to any returned or NSF checks, per Killingly Town Council.

Borrowing privileges will be reinstated upon return or renewal of overdue item(s) and /or when account fees are paid to bring the account balance in good standing.

PRIOR LATE FINES

All overdue fines existing before the adoption of this policy will be waived.
Lost/damaged item charges will remain.

Effective: April 2022

How Much Can You Borrow?

Adult Library Card: 25 Items

Children’s Library Card: 15 Items

DVDs: 5 Per Person

Audiobooks: 5 Per Person

Non-fiction Materials: 3 Per Subject Per Family

Magazines: 10 Per Person, ½ year per title